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GOVERNMENT OF PUERTO RICO

Puerto Rico Tourism Company

Dear Puerto Rico Travel and Tourism Partner,

The current outbreak of the Coronavirus Disease (COVID-19) continues to be an emerging and rapidly evolving situation. As such, the Puerto Rico Tourism Company is committed to providing guidelines for our industry's response for the potential arrival of the virus to the Island.

Our guiding principles to manage this epidemic threat are to be precautionary, proactive, and readiness in order to rapidly respond to any possible situation on the island. The PRTC has prepared the enclosed Tourism Industry Preparedness report which follows the guidelines established by the Puerto Rico Department of Health and the Center for Disease Control (CDC), the World Tourism Organization (UNWTO), the World Health Organization (WHO) and the World Travel and Tourism Council (WTTC).

The report includes an update on the virus, travel advisories and the guidelines for appropriate prevention and preparedness, and response measures to reduce the risks associated with the COVID-19.

We are a people-driven industry and remain committed to making our visitors' safety and well-being our first priority. Working as a team and in accordance to health organization guidelines and protocols we will be able to ensure Puerto Rico remains perceived as a safe and prepared destination to visit.

Carla Campos,
Executive Director

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